

**From:** [VAVBAWAS/CO/VR&E](#)  
**To:** [VR&E OFFICERS](#); [28 CO STAFF](#)  
**Cc:** [VAVBAWAS/CO/OPQ](#); [VAVBAWAS/CO/OFQ](#); [Ehlers, Lori A.S., VBAVACO](#); [Koob, Tessa, VBAVACO](#)  
**Subject:** FW: M28C Updates Notice for January 18, 2023  
**Date:** Wednesday, January 18, 2023 3:06:49 PM  
**Attachments:** [image001.png](#)

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January 18, 2023

Director (00)  
All VA Regional Offices

**SUBJ:** M28C Updates Notice for January 18, 2023

VR&E Service provides the following updates to the M28C:

**Section 1 – New or Updated Policy and Procedures** includes updates to chapters that introduce a new or a change in the VR&E policy or procedure. The *Change Date* is updated on the specific section of the chapter for each new or changed policy or procedure and is effective the date of the implementation notice. Additionally, a *QA Deferral Period* is granted when a new or changed policy or procedure directly impacts administration of a claimant's benefit. A *QA Deferral Date*, which is the last day of the deferral period, is assigned, as needed.

- [M28C.IV.C.2.03.b](#) was updated with the new VRC level of authority for program costs approval of \$50,000 annually.  
**QA Deferral Date: April 17, 2023**
- [M28C.V.B.1.02.a and b](#) were updated with the new VRC level of authority for program costs approval of \$50,000 annually.  
**QA Deferral Date: April 17, 2023**
- [M28C.VIII.A.4.04.e.4](#) was updated with the new VRC cost approval of \$50,000.  
**QA Deferral Date: April 17, 2023**

**Note:** The High Costs Memo in CWINRS will be updated in the future CWINRS install.

**Section 2 – Clarifications Only** includes updates that provide clarification or additional explanation on a policy or procedure but does not change the intent of the policy or procedure. A *QA deferral date* is not assigned.

- [M28C.I.A.1.06](#) was updated to include a definition of a change date, as well as to update Bi-Weekly M28C Updates to Monthly M28C Updates, and update the definition of the sections in the M28C Updates notice.

- [M28C.II.A.3.05.c](#) was updated to remove the reference for Electronic Performance Support System (EPSS).
- [M28C.IV.C.2.03.a](#) was updated to clarify the use of approved training facilities and to remove information regarding IPPS and facility codes and delays of the vendorization process.
- [M28C.IV.C.2.07.c, d, and e.](#) was updated to clarify what rehabilitation plan changes require redevelopment or amendment.
- [M28C.VII.A.1.03.c](#) was updated to clarify which applications for Personalized Career Planning and Guidance (VAF 28-8832) should be processed by the Office of Outreach, Transition and Economic Development (OTED) and which are processed by VR&E.

**Section 3 – Miscellaneous VR&E KM Changes** includes updates to Appendices, VA Forms, and VR Letters. A *QA Deferral Date* is assigned only if the use of the appendix, form, or letter is required. The effective date of the implementation or rescission of the appendix, form, and letter is the date of this notice.

- The [Glossary of Terms](#) was updated to include the definition for a change date.
- The [Glossary of Terms](#) was updated to include the definitions for “must” and “should”.

### **Questions regarding the M28C Updates**

VR&E Officers and Assistant VR&E Officers should direct inquiries regarding the updates to the primary Field Liaison assigned to their district. The alternate liaison will address the inquiry if the primary liaison is unavailable. All inquiries should be sent to the associated district mailbox listed below:

#### **Northeast District:**

- Primary - Latrese Thompson (RO 326-405, 301); Qiana Smith (RO 304-325, 460)
- Alternate - Veronica Brown
- Email - [vavbawas/co/vre/ne](mailto:vavbawas/co/vre/ne)

#### **Southeast District:**

- Primary - Veronica Brown
- Alternate - Latrese Thompson
- Email - [vavbawas/co/vre/se](mailto:vavbawas/co/vre/se)

#### **Continental District:**

- Primary - Leguster Seawright
- Alternate - Lynn Horwatt
- Email - [vavbawas/co/vre/cont](mailto:vavbawas/co/vre/cont)

#### **Pacific District:**

- Primary - Lynn Horwatt
- Alternate - Leguster Seawright
- Email - [vavbawas/co/vre/pa](mailto:vavbawas/co/vre/pa)

Any inquires or comments regarding the M28C such as formatting, grammar, spelling, and inconsistencies in statements may be directed to the M28C Helpdesk mailbox.

Thank you,

VR&E Service

